

Dear Valued Customer:

To ensure the safety of our collection crews and to provide you with uninterrupted service, we kindly ask for your assistance in managing snow and ice around your garbage containers.

Why It Matters

Heavy snow and icy patches make it difficult - and often dangerous - for our staff to maneuver heavy bins. Clear access helps prevent:

- Slips & falls for our team members
- Strained equipment or damage to containers
- Missed collections due to inaccessible locations

How You Can Help

- Clear a Path:** Please shovel a path at least 3 feet wide from the street to your containers
- De-Ice the Area:** Use sand or salt on slippery surfaces around the bin to ensure stable footing
- Remove Snow Banks:** Ensure containers are not placed behind or on top of high snow banks

Please Note: If our crew deems an area is unsafe to access due to extreme ice or snow accumulation, we may be unable to service your containers until the area is cleared.

Thank you for your cooperation in keeping our workers safe!